

Email/Portal Use Policy

Employment Policies

Approved: 06/24/2009

Missouri Western State University has designated the MWSU e-mail system and the electronic portal **goldlink.missouriwestern.edu** as official methods of communication to students, faculty, and staff. Each student, faculty, and staff member receives a MWSU hosted e-mail account and network login/password. This e-mail account is the primary resource used for MWSU communications between students, faculty, and staff. Official notices and information regarding the University will be sent through the MWSU e-mail system and/or posted on the **goldlink.missouriwestern.edu** portal.

The University has determined that use of the MWSU e-mail system and electronic portal is critical to the success of students and employees in daily routines or job performance. Students are expected to check their e-mail accounts and access the MWSU portal at least once per week. Faculty and staff are expected to check their e-mail accounts and access the MWSU portal every 1 – 2 business days during active work periods.

Typical e-mail communications sent by MWSU include information regarding enrollment, grades, billing, payments, financial aid, and campus activities. Typical information provided by the portal includes personal announcements, campus announcements, messages for targeted audiences, and access to the Banner Self-Service system. It is the responsibility of students, faculty, and staff to stay informed. Therefore, it is expected that students, faculty, and staff access this electronic communication medium to stay informed of the activities of MWSU and to communicate in a timely manner.