

STARTING JANUARY 1, 2020

All information on these two pages refers to services and features that will go into effect on January 1, 2020. Current pharmacy benefits offered with Express Scripts and Accredo remain in place until that date.

MAKE THE MOST OF YOUR PHARMACY BENEFITS



Beginning January 1, 2020, the Blue KC Pharmacy team will start partnering with OptumRx to provide all your pharmacy benefits, including several ways to fill prescriptions. Each option offers convenient services to help you make the most of your pharmacy plan.

Here's what you need to know about each:



RETAIL NETWORK

We'll continue to offer the same great access to fill prescriptions at thousands of retail pharmacies and many national drug stores, supermarkets and large retailers.



HOME DELIVERY

Our new home delivery program can save you time and money by delivering maintenance medications directly to your home. Learn more on the next page.



SPECIALTY PHARMACY

Our specialty pharmacy can help you manage your chronic conditions and specialty therapies. Learn more about these benefits on the next page.

NEW MEMBER ID CARDS

You'll be receiving a new member ID card for 2020 with updated pharmacy information. Be sure to use your new card as of January 1, 2020!

WHAT YOU CAN DO

Starting January 1, 2020, you can log into your new pharmacy benefits account following these easy steps:

- Log into MyBlueKC.com.
- Click Plan Benefits on the left and then select Pharmacy Plan Info.
- From that screen click the View Your Pharmacy Benefits button to be redirected to a new site.
- Once you're redirected to the next page, you can enroll in home delivery, find a network pharmacy, check medication coverage and much more.
- Call Blue KC Customer Service at the number listed on your member ID card, Monday through Friday, from 8 a.m. to 8 p.m. Central Time with any questions.



HOME DELIVERY

Beginning January 1, 2020, you can follow the instructions above to enroll in our home delivery program and have a three-month supply of maintenance medication (those you take regularly) delivered directly to your home. Here's what else this program can offer:

- **Cost Savings** – You may pay less for your medication with a three-month supply through home delivery.
- **Convenience** – Get free standard shipping on medications delivered to your mailbox.
- **24/7 Access and Reminders** – Speak to a pharmacist who can answer your questions any time, any day.



SPECIALTY PHARMACY

Specialty medications can be important to maintaining or improving your health and quality of life. If you take a specialty medication, our specialty pharmacy can help by providing resources and personalized, therapy-specific support. Here are just a few of the support services available to you:

- Access to your medications at the lowest cost.
- 24/7 access to personalized patient care from knowledgeable pharmacists and nurses who specialize in your condition.
- Proactive refill reminders with timely delivery and shipping in confidential packaging.

EASE OF TRANSITION

Members currently using home delivery with Express Scripts or specialty pharmacy services through Accredo will be receiving instructions on how to easily transition over to these exciting new programs in 2020.