



Max Goes "e" FACT Sheet

Improved Billing/Refund Services

- View your bill online. A notice will be mailed to your Western e-mail address when a new bill is available to view online. **Check your MWSU e-mail regularly.**
- You can provide access to your account to parents and/or a third party, using their own ID and password.
- Billing statements can be stored up to 12 months.
- Improved efficiency to students through cost savings in reduced paper and postage – no delay in mailed statements. It shifts the cost of accepting credit cards to only those students choosing to pay with a credit card.
- Financial aid electronic refunds will be available to students in early March, 2010. You provide the bank account information and we deposit your refund directly into your account.

Check Payments

- **NEW!** Pay online with a check. (Fill out the online form just like you were writing a check). There will be no added charges.

Debit Card Payments

- Debit Card: Pay online with a debit card (most debit cards accepted including Visa and Mastercard). There will be no added charges.

Credit Card Payments

- Credit Card: Pay online with a credit card. Credit card payments are available through TouchNet® PayPath™, a third-party payment service. A service charge will apply.
- VISA "credit" cards will no longer be accepted by the University for tuition and fee payments.
- American Express cards will be accepted.
- If you choose to pay with a credit card, you will have to pay online. The Business Office will have a dedicated computer available at an open window for you to use, should you need a computer to make a payment online. A service charge of 2.75% of the payment will be added if you choose to pay by credit card. You do not have to pay the service charge if you choose to pay with a debit card or by check online.

Other Options

- You can still pay by mail with a check, or at the window with cash or a check. Credit cards will no longer be accepted in the Business Office or by telephone.

More Information

Call the Business Office (816) 271-4324 for any questions or additional information regarding **Max Goes "e"**.

MISSOURI WESTERN STATE UNIVERSITY